



CMAA Certificate in Gaming Service Management EXCELLENCE

Find and Fix Service Quality Gaps (2 days)
**Understand and Apply Data
for Customer Retention (1 day)**

Brisbane Venue – Saxons Training Facility
13 – 15 April, 2016
5 minute walk from Central Station
Level 11, 300 Adelaide St, Brisbane QLD 4000
9am – 4pm

Sydney Venue - Saxons Training Facility
18 – 20 May, 2016
5 minute walk from Wynyard Station
Level 10, 10 Barrack St, Sydney NSW 2000
9am – 4pm

Pricing:
1 day course: \$390 + GST – 2 day course: \$770 + GST
Total cost for 3 days: \$1160 + GST

PART OF THE KEY PARTNERSHIPS PROGRAM



For further information
or to enrol, contact
Zoe Clegg on 0406 114 937
or email zoe@cmaa.asn.au
www.cmaa.asn.au